I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being mailed via "Express Mail Post Office to Addressee" service of the United States Postal Services (Express Mail Label No. EL 841 307 680 US) on the date shown below in an envelope addressed to the Commissioner of Patents and Trademarks, U.S. Patent and Trademark Office, Washington, D.C. 20231



## **REQUEST FOR FILING APPLICATION**

## Under Rule 53(a), (b) & (f)

(No Filing Fee or Oath/Declaration) (Do NOT use for Provisional or PCT Applications)

PATENT

O	Use for Design or	Utility Applications	,	<b>APPLICATION</b>				
	RULE 53(f) NO I	DECLARATIO	<u>N</u>					
Assistant Commissioner of Pa	tents	Atty. Dkt.	53403-261766					
and Trademarks			M#	Client Ref				
Washington, DC 20231		Date:	February 15, 2	2001				
Siri,		Duto.	r obradity 10, 1					
<u> </u>	<b>5</b>	(C. 5. )   M.						
1. This is a Request for filing a	•		Utility) entitled:					
	WEB-ENABLED CALL I	MANAGEMENT N	METHOD AND APP	PARATUS				
<u>with</u>	out a filing fee or Oath/[	Declaration but for	which is enclosed	the following:				
3. Abstract1 pag	e(s).							
4. 15 Pages of Specific	cation (only spec. and cl	aims); 5. 🗌 Sp	ecification in non-E	nglish language				
6. 28 Numbered claim	(s); and							
7. 🔀 Drawings: <u>7</u> sh	eet(s)	set informal; 8	.  formal of size:	□A4 □11"				
9. DOMESTIC/INTERNATIONAL priority is claimed under 35 USC 119(e)/120/365(c) based on the								
following provisional, nonprovisional and/or PCT international application(s):								
Application No.	Filing Date	Applicat	tion No. F	iling Date				
(1)		(2)						
(5)		(6)						
10. FOREIGN priority is claimed under 35 USC 119(a)-(d)/365(b) based on filing in								
Application No.	Filing Date	Applicat	tion No. F	iling Date				
(1)		(2)						
(3)	11 PA 1000 100 11 1 1000 PA 10 F 10 F	(4)						
(5)		(6)						
11 (No.) Certified cop in U.S. Application		e14 •	usly filed (date)					
12. This is a reissue of f								
13.  See top first page re	prior Provisional, National prior Provisional, National prior provisional prior prio	-	application(s) (X bo	x only if info is.				

_	nend the special		nserting before t		s is a viPEP 201.09)	Continuation-in-Part of:
14(a) 🗌 N	lational Appl	n. No	1	filed _	(M# )	
· · —	nternational / Designated th	Appln. No. <u>PC</u> ne U.S	CT/	filed _		which
		•	/ inserting before ovisional Applica		• •	on
	sion to date: r application	concurre	ntly filed 🔲 n	not needed	previously	filed
by Assignme	nt recorded			Reel _	Fran	ne
18. <b> Atta</b>	ched:					
19. This applic inventor(s)	ation is made	by the following	named	(Double che	ck instructions	for accuracy.):
(1) Inventor	Om			MISHRA		
		First	Middle Initial		Family Nan	ne
Residence	San Jose		California		India	
		City	State	e/Foreign Country		Country of Citizenship
Post Office Ad	dress	489 Northlake	Drive, #106			
include Zip Co	ode)	95117				
# # 6						
2) Inventor						· · · · · · · · · · · · · · · · · · ·
i'fi		First	Middle Initial	•	Family Nam	ne
Residence						
id		City	State	e/Foreign Country	<u>,                                      </u>	Country of Citizenship
Post Office Ad	dress					
incuide Zip Co						
3) Inventor	•					
III		First	 Middle Initial	l	Family Nam	
Residence		Liigi	Wilddle Hillian		Failily Naii	<b></b>
in in the state of		City	L	a/Engine Country		Country of Citizonahia
Post Office Add	drace	City	State	e/Foreign Country		Country of Citizenship
include Zip Co						
20. NOTE: F	OR ADDITIO		DRS, check box [			
and atta	ach sheet wit	h same informa	ation regarding a Pillsbury Winthro Intellectual Prope	op LLP	tors.	
50 Fremont Street San Francisco, CA		By: Atty:	James Y. Sze	<del>,                                    </del>	Reg. No.	43,943
Γel: (415) 983-10 Atty/Sec: JYS/pm		Sig:	Jones X:	<u> L</u>		Fax: (415) 983-1200 Tel: (619) 544-3108
•		NOTE: File in dup	ticate with post card re	eceipt (PAT-103) &	attachments	. ,